



Daikin's Residential Split Type Air Conditioner
**OPTIONAL SCAFFOLDING CARE
 PLAN DETAILS**

\$350 HKD
 PER UNIT



CAN GET ↓

CLAIM AMOUNT UP TO
\$6,000 HKD

- Declare the scaffolding cost twice
- Claim amount up to HK\$3,000 per declaration



AIR CONDITIONER CLEANSING AND
 MAINTENANCE RENEWAL COUPONS²

\$200 HKD



WORRY-FREE

1. Daikin will arrange the scaffolding for customers to speed up the repair process
2. Daikin will prepay the scaffolding cost for customers to simplify the declaration¹



- Optional Scaffolding Care Plan is only applicable to Daikin's Residential Split Type Air Conditioner (FTXM, FTXC, FTHM, FTKA, FTXA, FTXS, FTWN) with the purchase date start from April 1, 2021.
- Register as an iDaikin member on the official website of Daikin Air-Conditioning (Hong Kong) Ltd, and purchase the Optional Scaffolding Care Plan at the time of warranty registration.
- Optional Scaffolding Care Plan is subject to the relevant terms and conditions.

¹ Daikin will arrange the scaffolding and prepay the scaffolding cost up to the maximum claimable amount of HK\$3,000 for customers. If the cost of constructing the scaffolding exceeds the upper limit of HK\$3,000, the customer must pay for the difference in advance.

² Coupons with a total value of HK\$200 will be allocated to each Daikin's Residential Split Type Air Conditioner with the purchase of this plan, HK\$100 for cleansing of air conditioner and HK\$100 for renewal of maintenance contract.

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Optional Scaffolding Care Plan Terms & Conditions

1. Optional Scaffolding Care Plan (hereinafter referred to as "this plan") is only applicable to Daikin's Residential Split Type Air Conditioner. Customers may purchase this plan within 30 days from the date of purchase. According to the terms and conditions of this plan, during the one-year coverage period, each split-type unit is entitled to up to 2 times claim on the scaffolding cost. The maximum amount of each claim is HK\$3,000 and the excess amount shall be borne by the customer.
2. The effective date of this plan will come into place on the date of purchase of the Daikin's Residential Split Type Air Conditioner for a period of one year.
3. This plan is only applicable to repair cases with confirmation from a Daikin technician that there is machine failure and the location of the unit requires scaffolding to conduct repairs. If the scaffolding has already been constructed for the split-type unit before the technician comes for inspection, no scaffolding cost can be claimed.
4. This plan does not cover the following items:
 - i. Negligence and/or improper installation of the product or parts.
 - ii. Relocation and/or reinstallation of products.
 - iii. Replacement, refurbishment or repair of outer shells, decorative parts, paint, accessories, external equipment and/or additional connected equipment and devices other than the product.
 - iv. Disassemble of any decorations, equipment and/or installations that hinder product maintenance.
 - v. Repairs, modifications, adjustments, replacements, refurbishments and/or interference with the product or parts by any individual not authorized by Daikin.
 - vi. Improper use of the product and/or failure to follow the manufacturer's operating instructions or user manuals.
 - vii. Cleansing of the heat exchanger and/or blocked pipes as well as the reinstallation and/or reconnection of the drain pipes.
 - viii. General inspection requests on fully functional air conditioning units.
 - ix. Damage caused by accident, fire, flood, shock, breakage, misuse, negligence, weather and/or environmental factors, natural disasters, riots and/or other civil disturbances, criminal damage and/or all reasons beyond Daikin's control. If any of the above items occurs and requires a follow-up, a stand-alone quotation will be made.
5. Daikin will arrange the scaffolding and prepay the scaffolding cost up to the maximum claimable amount of HK\$3,000 for customers. If the cost of constructing the scaffolding exceeds the upper limit of HK\$3,000, the customer must pay for the difference in advance.
6. If the scaffolding cost exceeds the upper limit of the amount that can be claimed each time, customers may opt to arrange a company to construct the scaffolding on their own, and the cost will be paid by the customers in advance. The customers must claim the scaffolding cost to Daikin within 30 days upon the completion of the repairs. The customers must submit an official receipt issued by the scaffolding company to Daikin. Daikin reserves the right to refuse any claims from customers after said period.
7. After the completion of constructing the scaffolding, Daikin will once again appoint Daikin technicians to inspect the unit. If the unit is found to be damaged due to the conditions listed in Clause 4, the customer must make full payment of the scaffolding fee to Daikin.
8. This plan covers general Employee's Compensation Insurance on scaffolding work and HK\$20 million Public Liability Insurance. If the customer requests to purchase additional insurance coverage, the customer is responsible for paying the relevant expenses.
9. This plan does not include payment of deposits related to any scaffolding works.
10. Coupons with a total value of HK\$200 will be allocated to each Daikin's Residential Split Type Air Conditioner with the purchase of this plan, HK\$100 for cleansing of air conditioner and HK\$100 for renewal of maintenance contract.
11. The coupons can be used in the after-sales maintenance department of Daikin Airconditioning (HK) Ltd. within the validity period.
12. Only one coupon can be used for each split unit air conditioner.
13. Coupons cannot be used in conjunction with other discounts.
14. Coupons cannot be exchanged for cash.
15. No change will be given in cash or any other form for redemption of the coupons.
16. If the coupon has expired or is lost, it will be invalid and will not be reissued.
17. The effective date of the coupons will come into place on the date of purchase of the Daikin's Residential Split Type Air Conditioner, for a period of two years.
18. Once confirmed, this plan cannot be changed or cancelled, and there are no refunds for all paid fees.
19. Daikin reserves the right of final decision of all terms and conditions in case of any dispute.
20. In case of any discrepancies between the Chinese and English versions of 'Terms & Conditions', the English version shall prevail.

IMPORTANT NOTES

- i. Please notify us of any change of address or correspondence details.
- ii. We collect and would like to use your personal data, such as your name, email address, correspondence address, telephone number and mobile phone number, for direct marketing purposes which includes sending any updates of us and the recent discounts and promotions of our services and products. If you do not wish for us to continue using your personal data for direct marketing, please inform us in writing with your signature for request to stop the usage of personal data. Please state your name, address, mobile phone no. and mark as "DO NOT WISH TO RECEIVE PROMOTION INFORMATION".
- iii. This plan is governed by the laws of Hong Kong Special Administrative Region ("Hong Kong"). The parties agree to submit to the exclusive jurisdiction of the Hong Kong courts.